# GLOBAL REPORTING INITIATIVE CONTENT INDEX

The Booz Allen Hamilton 2020 Environmental, Social, Governance (ESG) Impact Report (our “2020 ESG Impact Report”) has been prepared in accordance with the GRI Standards: Core option. This index contains our responses to disclosures required by those standards, including certain General Standard disclosures that apply to all companies and Topic-Specific disclosures that we have identified as applicable to Booz Allen.

The GRI Standards emphasize a stakeholder-inclusive concept of “materiality” that focuses sustainability reporting on the economic, environmental, and social impacts most relevant both to an organization and to its stakeholders. Topics that may be deemed material under the GRI Standards are not necessarily material for purposes of the U.S. federal securities laws or for other purposes. For additional information on the GRI Standards, please visit the GRI Standards website.

We reference several documents in this index, including the Booz Allen Hamilton FY20 Annual Report on Form 10-K (the “FY20 Annual Report”), the Booz Allen Hamilton Notice of 2020 Annual Meeting of Stockholders and Proxy Statement (the “FY20 Proxy Statement”), and Booz Allen’s Code of Business Ethics and Conduct (the “Code”).

<table>
<thead>
<tr>
<th>GRI STANDARD</th>
<th>DISCLOSURE</th>
<th>LOCATION AND/OR DISCUSSION</th>
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</thead>
<tbody>
<tr>
<td><strong>Organizational profile</strong></td>
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<tr>
<td>102–1</td>
<td>Name of the organization</td>
<td>Booz Allen Hamilton Holding Corporation</td>
</tr>
<tr>
<td>102–2</td>
<td>Activities, brands, products, and services</td>
<td>Booz Allen is a leading provider of management and technology consulting, analytics, engineering, digital solutions, mission operations, and cyber services to U.S. and international governments, major corporations, and not-for-profit organizations.</td>
</tr>
<tr>
<td>102–3</td>
<td>Location of headquarters</td>
<td>8283 Greensboro Drive, McLean, Virginia 22102</td>
</tr>
<tr>
<td>102–4</td>
<td>Location of operations</td>
<td>Booz Allen Locations</td>
</tr>
<tr>
<td>Our operations are primarily conducted in the United States, with U.S. government agencies accounting for 96% of our revenue for FY20 revenue. International clients are primarily in Europe, the Middle East and Southeast Asia.</td>
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<tr>
<td>102–5</td>
<td>Ownership and legal form</td>
<td>Publicly-traded corporation (NYSE BAH)</td>
</tr>
<tr>
<td>102–6</td>
<td>Markets served</td>
<td>FY20 Annual Report, Part I, Item 1 (Page 6)</td>
</tr>
<tr>
<td>102–7</td>
<td>Scale of the organization</td>
<td>FY20 Annual Report, Part I, Item 1 (Pages 3 - 13)</td>
</tr>
<tr>
<td>102–8</td>
<td>Information on employees and other workers</td>
<td>Of our 27,173 permanent employees, 17,212 are male, 9,955 are female, and 6 are of undisclosed gender. 5,305 of our workers were temporary/independent contractors, for whom we do not capture demographic information.</td>
</tr>
<tr>
<td>Of our 27,173 permanent employees, 669 are part-time, including 237 men, 431 women, and one of undisclosed gender. All part-time employees were based in the United States.</td>
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<tr>
<td>See also: • 2020 ESG Impact Report: Diversity, Equity, Inclusion</td>
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<tr>
<td>102–9</td>
<td>Supply chain</td>
<td>To maintain a competitive advantage, Booz Allen teams with best-in-class large and small businesses to complement our services strategy and to offer our clients comprehensive, innovative solutions. We also seek services, products, and technologies from businesses to ensure our firm has a sound infrastructure and the latest technologies to enhance our working environment. Read more about Doing Business with Booz Allen.</td>
</tr>
<tr>
<td>Booz Allen believes in contributing to the communities in which we work and in helping their citizens obtain a fair share of available economic opportunities. Small business concerns and minority institutions make important contributions to Booz Allen by enhancing our competitive edge, our performance on specific contracts, and our bottom line. They also play a critical role in the future of our global economy.</td>
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<tr>
<td>Booz Allen seeks to increase our visibility with the small business community as our markets across the nation continue to grow. Through marketing and outreach assistance programs, the firm is working to increase the number and quality of small businesses that can qualify for teaming and subcontracting opportunities across our firm. Read more about Booz Allen and small businesses.</td>
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<td>Read more about our standards for subcontractors and suppliers in our Supplier Code of Conduct.</td>
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<tr>
<td>GRI STANDARD</td>
<td>DISCLOSURE</td>
<td>LOCATION AND/OR DISCUSSION</td>
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<tr>
<td>102–10</td>
<td>Significant changes to the organization and its supply chain</td>
<td>There were no significant changes to the organization’s size, structure, ownership, or supply chain during the reporting period.</td>
</tr>
<tr>
<td>102–11</td>
<td>Precautionary principle or approach</td>
<td>Sponsored by our CEO, the Enterprise Risk Management (“ERM”) Program identifies and implements adequate risk mitigation activities for enterprise-level risks to the firm, and keeps the firm’s Leadership Team and Board of Directors apprised of both inherent and emerging risks that could impact operations. The ERM Steering Committee guides the program, prioritizes top risks based on a tiering structure, and assigns a sponsor and owner responsible for building and driving effective mitigation plans.</td>
</tr>
<tr>
<td>102–12</td>
<td>External initiatives</td>
<td>Our 2020 ESG Impact Report was prepared in accordance with the GRI Standards: Core option. A selection of external initiatives to which we have subscribed or endorsed include: • CEO Action for Diversity &amp; Inclusion, a business commitment to advance diversity and inclusion within the workplace • Campaign to Change Direction, pledge relating to support for, and identification of, emotional health and wellness • Time to Vote, an effort for companies to support increased voter participation voter participation Additionally, Booz Allen supports a wide variety of voluntary initiatives related to environmental, social, and governance topics we consider priorities. We do not currently report a centralized list of all such involvement.</td>
</tr>
<tr>
<td>102–13</td>
<td>Membership of associations</td>
<td>Booz Allen and Booz Allen people participate in numerous professional industry associations and community/non-profit organizations related to our business interests, environmental, social, and governance topics that we consider priorities, as well organizations and associations in the communities in which our employees live and work. We do not currently report a centralized list of all involvement.</td>
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<tr>
<td><strong>Strategy</strong></td>
<td></td>
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<tr>
<td>102–14</td>
<td>Statement from senior decision-maker</td>
<td>Our President and CEO’s message to stakeholders and friends in our 2020 ESG Impact Report Please also see: • Our President and CEO’s Open Letter to Booz Allen’s Stakeholders, dated April 3, 2020, regarding the COVID-19 pandemic (available on our corporate website and as filed with the SEC as Exhibit 99.1 to a Current Report on Form 8-K, dated April 3, 2020; and together with a Message from the Chief Financial Officer Regarding Open Letter, also filed with the SEC as Exhibit 99.2 to that same Current Report on Form 8-K).</td>
</tr>
<tr>
<td><strong>Ethics and integrity</strong></td>
<td></td>
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<tr>
<td>102–16</td>
<td>Values, principles, standards, and norms of behavior</td>
<td>At Booz Allen, we empower people—our colleagues, our clients, our communities—to change the world. It’s our purpose, and it’s what we do every day through the expression of our values: • Ferocious Integrity: Do right, and hold yourself and each other accountable. • Unflinching Courage: Bring bold thinking and speak truth to power. Maintain conviction no matter the circumstances. • Passionate Service: Listen and act with empathy as you make meaningful connections. Build community through generosity, and above all, embrace the mission. • Champion’s Heart: Bring joy to the pursuit and learn from failure. Compete with passion and crave being the best. • Collective Ingenuity: Be resourceful and creative, seek to make the biggest difference in every problem you solve. Be devoted to the team and harness the power of diversity. Note that our employees are required to complete annual training entitled “Living Our Values,” in addition to mandatory training on our Code. Additionally, our Code expresses our expectation that all our clients and business partners, including subcontractors, suppliers, vendors, and business intermediaries, to operate in a manner that is consistent and compliant with our values. Read more about our values in the following sources, among many others: • 2020 ESG Impact Report: Ethics &amp; Integrity • Our Purpose &amp; Values • Our Code of Business Ethics and Conduct • FY20 Annual Report, Part I, Item 1, Our People, Purpose &amp; Values (Page 5)</td>
</tr>
</tbody>
</table>

Data in this report primarily reflects performance and operations during our 2020 fiscal year, which ended March 31, 2020. Unless otherwise noted, references to years or fiscal years are those ending on March 31. Descriptions of our practices, policies, and programs may reflect more current information, where appropriate in the circumstances.
### Governance

**102–18 Governance structure**

Booz Allen is governed by a Board of Directors comprised of eleven directors, ten of which are independent directors as defined by the New York Stock Exchange and our Corporate Governance Guidelines. Our Board has four standing committees: an Executive Committee, an Audit Committee, a Compensation Committee, and a Nominating and Corporate Governance Committee. Our Nominating and Corporate Governance Committee is responsible for, among its other duties and responsibilities, overseeing practices related to corporate governance, corporate citizenship and ESG matters.

Read more about our Governance structure in the following sources, among many others:

- [2020 ESG Impact Report: Governing our ESG Impact](#)
- [2020 ESG Impact Report: Corporate Governance](#)
- [Leadership & Governance](#)
- [FY20 Proxy Statement: Corporate Governance and General Information Concerning the Board Of Directors and its Committees, Board Committees (Page 18)](#)
- Nominating and Corporate Governance Committee Charter

### Stakeholder engagement

**102–40 List of stakeholder groups**

[2020 ESG Impact Report: Engaging Our Stakeholders](#)

**102–41 Collective bargaining agreements**

Booz Allen supports the rights of U.S.-based employees under Section 7 of the National Labor Relations Act to self-organization; to form, join or assist labor organizations; to bargain collectively through representatives of their own choosing; and to engage in other concerted activities for the purpose of collective bargaining or other mutual aid or protection, as well as the right to refrain from such activities. Currently, none of our U.S.-based staff are covered by a collective bargaining agreement.

**102–42 Identifying and selecting stakeholders**

[2020 ESG Impact Report: Engaging Our Stakeholders](#)

**102–43 Approach to stakeholder engagement**

[2020 ESG Impact Report: Engaging Our Stakeholders](#)


**102–44 Key topics and concerns raised**

[2020 ESG Impact Report: Engaging Our Stakeholders](#)

[2020 ESG Impact Report: Defining Our ESG Focus](#)

### Reporting practice

**102–45 Entities included in the consolidated financial statements**

The consolidated financial statements and notes of Booz Allen Hamilton Holding Corporation include its subsidiaries, and the joint ventures and partnerships over which it has a controlling financial interest. Booz Allen Hamilton Holding Corporation uses the equity method to account for investments in entities that it does not control if it is otherwise able to exert significant influence over the entities' operating and financial policies.

All of the entities included in the organization’s consolidated financial statements are covered by this report.

Please see the following for additional information:

- [2020 ESG Impact Report: About Our Reporting](#)
- [FY20 Annual Report, Part II, Item 7, Basis of Presentation (Page 56)](#)
- [FY20 Annual Report, Exhibit 21, Subsidiaries of the Registrant](#)

**102–46 Defining report content and topic Boundaries**

[2020 ESG Impact Report: About Our Reporting](#)

See also:

- [2020 ESG Impact Report: Assessing Our Impact](#)
- [2020 ESG Impact Report: Defining Our ESG Focus](#)

**102–47 List of material topics**

[2020 ESG Impact Report: About Our Reporting](#)

**102–48 Restatements of information**

Not applicable, as this is the first report prepared by Booz Allen in accordance with the GRI Standards.

**102–49 Changes in reporting**

Not applicable, as this is the first report prepared by Booz Allen in accordance with the GRI Standards.

**102–50 Reporting period**

Fiscal year

**102–51 Date of most recent report**

This is the first report prepared by Booz Allen in accordance with the GRI Standards.

**102–52 Reporting cycle**

Annual
### GRI STANDARD | DISCLOSURE | LOCATION AND/OR DISCUSSION
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102–53 | Contact point for questions regarding the report | Name: Jessica Bissey  
Email: bissey_jessica@bah.com  
Position: Head of Environmental, Social, Governance (ESG), Associate General Counsel, Assistant Secretary

102–54 | Claims of reporting in accordance with the GRI Standards | This report has been prepared in accordance with the GRI Standards: Core option.

102–55 | GRI content index | This document serves as our GRI Content Index and is available on our corporate website.

102–56 | External assurance | 2020 [ESG Impact Report](#); About Our Reporting

### TOPIC SPECIFIC STANDARDS

**Management Approach**<sup> < GRI 103: Management Approach 2016 ></sup>

103 Application of management approach to a number of topics  
*These management approach disclosures are applicable to all topics listed within the Topic Specific Standards section of this GRI Content Index and all priority topics discussed in the 2020 [ESG Impact Report](#).*

We take an approach that combines the best of independent responsibility for management and performance, with a layer of focused, cohesive accountability, as described in our 2020 [ESG Impact Report](#). The principles of our overarching management approach span all priority topics, and are facilitated by a dedicated ESG function and cross-functional governance bodies. This structure serves to (1) enhance consistency through an integrated management approach to firmwide ESG performance, and (2) support collaboration, by providing a platform for broad initiatives.

103–1 Explanation of the material topic and its boundary  
*Explanation of Materiality:*
  - 2020 [ESG Impact Report](#); Assessing Our Impact  
  - 2020 [ESG Impact Report](#); Defining Our ESG Focus

*Boundary:*
  - 2020 [ESG Impact Report](#); About Our Reporting  
  - 2020 [ESG Impact Report](#); Business Overview  
  - 2020 [ESG Impact Report](#); Engaging Our Stakeholders  
  - 2020 [ESG Impact Report](#); Assessing Our Impact

*Limitations on Boundary:*
  - 2020 [ESG Impact Report](#); About Our Reporting

103–2 The management approach and its components  
*Explanation of Management Approach:*
  - 2020 [ESG Impact Report](#); Our Approach  
  - 2020 [ESG Impact Report](#); Governing Our ESG Impact

*Statement of Purpose of Management Approach:*

We’re committed to bringing together teams and leaders across our firm who have long been working to enhance our positive impact and avoid, mitigate, or remediate any negative impact, both independently and together, applying their expertise and experience against a shared purpose for cohesive impact and innovation. Our approach seeks to drive long-term growth and sustainable value for our stakeholders through enhanced transparency and strengthened incorporation of ESG considerations into our business strategy.

*Components of Management Approach:*

Our management approach for all priority topics is grounded in our [Purpose and Values](#) as well as our firm [Code of Business Ethics and Conduct](#). Our Code sets expectations and requirements for our conduct and refers to myriad other policies that apply to various aspects of our work, the way we do business, and the way our employees interact with each other, our clients, and our communities. Each of those policies forms an aspect of our approach to managing applicable impacts.

Our commitment to the management of priority topics and the responsibility to act on that commitment is invested in the highest levels of governance of the firm—the Board of Directors, through the Nominating and Corporate Governance Committee of the Board and the Board-authorized executive-level ESG Committee.

The firm has allocated significant resources to the management of priority topics as discussed in 2020 [ESG Impact Report](#); Governing Our ESG Impact.
### GRI STANDARD | DISCLOSURE | LOCATION AND/OR DISCUSSION
--- | --- | ---
103–2 (continued) | The management approach and its components | Booz Allen both empowers its employees and requires them to raise a concern if they see something that they think, or have a good reason to suspect, may violate the law, our Code or a firm policy, put at risk an individual’s health or safety, cause undue risk to the firm, or jeopardize the security of sensitive firm information or a third party’s sensitive or classified information entrusted to the firm. Booz Allen has zero tolerance for retaliation against anyone who raises an ethical or legal concern in good faith, asks a question, or cooperates with an investigation. Anyone who violates this non-retaliation policy is subject to disciplinary consequences up to or including termination of employment. A number of mechanisms and channels exist to raise a concern or grievance, discussed on pages 8-9, as well as elsewhere within our Code.

103–3 | Evaluation of the management approach | **Mechanisms for Evaluation:**
Booz Allen’s anticorruption policies and procedures have been communicated to:
- All of Booz Allen’s governance body members, and
- All of Booz Allen’s employees.

Our Code of Business Ethics and Conduct applies to all employees, officers, directors, contractors, consultants, and others working on our behalf, and expressly states that we also expect all our clients and business partners, including subcontractors, suppliers, vendors, and business intermediaries, to operate in a manner that is consistent and compliant with our values and Code. Our Supplier Code of Conduct reflects the standards of conduct required of our subcontractors and suppliers in the delivery of services to Booz Allen and/or its ultimate customers. These documents are communicated to business partners and each of the other constituent groups listed above via their public availability on our corporate website.

All governance body members have received training on our anticorruption policies and procedures. All employees are subject to mandatory annual training regarding our Code of Business Ethics and Conduct as well as dedicated Anticorruption training. Additional targeted training is delivered those more likely to be exposed to potential corruption risks.

See also:
- 2020 ESG Impact Report: Ethical Leadership
- 2020 ESG Impact Report: Acting with Integrity

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201–1 | Direct economic value generated and distributed | Information regarding revenue, certain operating costs, payments to providers of capital, payments to the government in the form of taxes may be found in our FY20 Annual Report and certain revenue and other financial information is included in 2020 ESG Impact Report; Business Overview and 2020 ESG Impact Report; Non-GAAP Measures.

Certain community investment value is detailed in our 2020 ESG Impact Report; Community Investment. In FY20, Booz Allen made direct payments of approximately $12 million in financial contributions that were classified as contribution in our financial system. Our prior year community investment amounts, calculated on the same basis were approximately $3.7 million and $4.1 million in FY19 and FY18, respectively. The increase in our community investment amount during FY20 was primarily related to our COVID-19 pandemic response. Booz Allen also contributed a fair market value of approximately $386,580 in pro bono services (in-kind services at zero cost to charitable organizations).

Other direct economic value information that is not provided in the FY20 Annual Report is omitted as confidential.

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### Anti-corruption < GRI 205: Anti-corruption 2016 >

205–2 | Communication and training about anti-corruption policies and procedures | Booz Allen's anticorruption policies and procedures are contained within our Code of Business Ethics and Conduct and Supplier Code of Conduct, and posted on our corporate website. Additional, detailed policies, such as our Anticorruption and Anti-Bribery Policy, Working with Ethical Business Intermediaries Policy, Gifts and Business Courtesies Policy, Preventing Money Laundering and Terrorist Financing Policy, among others, are communicated to all employees internally.

Our anticorruption policies and procedures have been communicated to:
- All of Booz Allen’s governance body members, and
- All of Booz Allen's employees.

Expressly states that we also expect all our clients and business partners, including subcontractors, suppliers, vendors, and business intermediaries, to operate in a manner that is consistent and compliant with our values and Code. Our Supplier Code of Conduct reflects the standards of conduct required of our subcontractors and suppliers in the delivery of services to Booz Allen and/or its ultimate customers. These documents are communicated to business partners and each of the other constituent groups listed above via their public availability on our corporate website.

All governance body members have received training on our anticorruption policies and procedures. All employees are subject to mandatory annual training regarding our Code of Business Ethics and Conduct as well as dedicated Anticorruption training. Additional targeted training is delivered those more likely to be exposed to potential corruption risks.

See also:
- 2020 ESG Impact Report: Ethical Leadership
- 2020 ESG Impact Report: Acting with Integrity
<table>
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<tr>
<th>GRI STANDARD</th>
<th>DISCLOSURE</th>
<th>LOCATION AND/OR DISCUSSION</th>
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<tbody>
<tr>
<td>305–1</td>
<td>Direct (Scope 1) GHG emissions</td>
<td>Booz Allen is committed to creating significant and lasting improvements to promote sustainability - at the local, regional, and global levels - through the way we work and the work we do. Since Booz Allen began measuring and publicly reporting our greenhouse gas emissions in 2009, we have steadily worked to formalize an organizational structure to systematically address and manage our environmental and broader sustainability performance, while continuously challenging ourselves to push the limits of our operations and expand our impact. Booz Allen's greenhouse gas emissions calculations include emissions data related to fleet vehicles and stationary combustion generators (Scope 1); Booz Allen’s leased facilities (Scope 2); and emissions related to business travel and employee commuting (Scope 3).</td>
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<tr>
<td>305–2</td>
<td>Energy indirect (Scope 2) GHG emissions</td>
<td></td>
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<tr>
<td>305–3</td>
<td>Other indirect (Scope 3) GHG emissions</td>
<td>Scope 1 - Fleet Vehicles and Generators: For Booz Allen vehicles, we used vehicle make, model, and mileage data provided by the local Booz Allen office associated with the vehicle to calculate emissions. We converted the reported data into CO2e emissions using GHG Protocol’s tool for calculating emissions from mobile sources. Emissions in the calculation include CO2, CH4, and N2O, and the emissions factors and global warming potential values used were from the 2014 United Nations Intergovernmental Panel on Climate Change (IPCC) Fifth Assessment Report. Booz Allen directly purchases and consumes diesel fuel for use in emergency generators on a small number of our sites. We track quantity of fuel purchased and utilize the World Resource Institute GHG Protocol tool for stationary combustion to calculate total emissions. Emissions in the calculation include CO2, CH4, and N2O, and the emissions factors and global warming potential values used are from the 2014 IPCC Fifth Assessment Report.</td>
</tr>
<tr>
<td>305–5</td>
<td>Reduction of GHG emissions</td>
<td>Scope 2 - Facilities: Booz Allen’s U.S. and international real estate holdings comprise approximately 2.7 million square feet of leased space. Booz Allen neither owns nor manages the buildings we occupy. Consequently, all facilities emissions fall within Scope 2. We calculate these emissions by estimating electrical consumption based on the number of occupied square feet in our domestic and international portfolio. For both U.S. and international facilities, we used data from the U.S. Energy Information Administration’s 2012 Commercial Buildings Energy Consumption Survey to determine the average kilowatt hours (kWh) of electricity buildings comparable to those in our portfolio consume per square foot each year. We then estimated our own kWh consumption by multiplying these national averages by the number of square feet in each Booz Allen facility. In FY2020, we were able to access utility bill data for 17 Booz Allen facilities, comprising nearly 40 percent of our total leased square footage. For these facilities, we were able to retrieve actual kWh consumption, as opposed to estimating using the aforementioned process. After kWh consumption was determined, for U.S. facilities, we used the GHG emissions factors from the U.S. Environmental Protection Agency’s (EPA) 2018 Emissions and Generation Resource Integrated Database to calculate each building’s emissions (differentiated by region). The formula we used to calculate emissions is: GHG emissions = Electricity consumed (in MWh) x EPA regional GHG emissions factor. We converted nitrogen dioxide and methane emissions to carbon dioxide equivalents (CO2e) using global warming potentials from the United Nations IPCC Fifth Assessment Report. Emissions in the calculation include CO2, CH4, and N2O. For international facilities, we substituted EPA regional emission factors with International Energy Agency (IEA) CO2 emissions factors specific to each country. Emissions in the calculation include CO2.</td>
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<td>Scope 3 - Business Travel and Commuting: Our calculations include estimated emissions from employee business travel, which we define as work-related air travel, car rentals, billable personal miles, and hotel stays. These estimates were provided by our travel providers, who work closely with us to track the environmental impact of each trip. We also estimate emissions associated with employees’ commutes to and from work. All business travel and commuting emissions are Scope 3. Emissions in the calculations include CO2, CH4, and N2O. Our Scope 1 Emissions increased 95% to 33.26 MTCO2e from FY2019. Fleet vehicles remained relatively constant; however, this year’s calculations include the addition of stationary combustion generators, which accounts for the increase. Our Scope 2 Emissions from our facilities decreased by 12% to 15,108.24 MTCO2e, with decreases likely associated with the decommissioning of older facilities that have since been replaced with updated, modernized ones. Our Scope 3 Emissions decreased 21% to 81,259.27 MTCO2e. Business travel emissions decreased 9% to 35,158.50 MTCO2e. Decreases in air travel, hotel stays, and reimbursed auto travel accounted for this decrease. Employee commuting emissions decreased by 29% to 46,100.77 MTCO2e. Booz Allen’s emissions methodology and calculations were reviewed and verified by Apex Companies, LLC.</td>
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</table>

Additional information and details about our FY2020 Greenhouse Gas Emissions can be found in:
- [FY2020 GHG Emissions Statement and Methodology Report](#)
- [2020 ESG Impact Report: Environmental Management & Climate Impact](#)
- [Environmental Sustainability](#)
### GRI STANDARD 305-4  
**GHG emissions intensity**

Emissions intensity measurements:
- 0.56 MTCO₂e/FTE employee
- 0.0056 MTCO₂e/Per Square Foot

Calculations are based on US-only employees and apply to Scope 2 emissions. Scope 1 GHG emissions from fleet and combustion generators and Scope 3 emissions from business travel and employee commuting are not captured in the emissions intensity ratio, because the base metric is building floor area.

See the following sources for additional information:
- FY2020 GHG Emissions Statement and Methodology Report
- 2020 ESG Impact Report: Environmental Management & Climate Impact
- Environmental Sustainability

### SOCIAL STANDARDS

#### Employment < GRI 401: Employment 2016 >

<table>
<thead>
<tr>
<th>401–1</th>
<th>New employee hires and employee turnover</th>
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<tbody>
<tr>
<td>FY20 New Hires:</td>
<td></td>
</tr>
<tr>
<td>Total: 6,400</td>
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<tr>
<td>Male: 4,255 (66% of all FY20 new hires)</td>
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<tr>
<td>Female: 2,129 (33% of all FY20 new hires)</td>
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<tr>
<td>Undisclosed Gender: 16 (0.25% of all FY20 new hires)</td>
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<tr>
<td>BIPOC: 2,246 (35% of all FY20 new hires)</td>
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<tr>
<td>Veteran: 2,007 (31% of all FY20 new hires)</td>
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<tr>
<td>Under 30 years old: 2,148 (34% of all FY20 new hires)</td>
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<td>30–50 years old: 3,249 (51% of all FY20 new hires)</td>
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<tr>
<td>Over 50 years old: 1,003 (16% of all FY20 new hires)</td>
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</table>

FY20 Turnover:
- Total: 5,292 employee departures during FY20
- Male: 3,645 (69% of all employee departures during FY20)
- Female: 1,647 (31% of all employee departures during FY20)
- Undisclosed Gender: 0 (0% of all employee departures during FY20)
- BIPOC: 1,625 (31% of all employee departures during FY20)
- Veteran: 1,976 (37% of all employee departures during FY20)
- Under 30 years old: 1,087 (21% of all employee departures during FY20)
- 30–50 years old: 2,967 (56% of all employee departures during FY20)
- Over 50 years old: 1,238 (23% of all employee departures during FY20)

#### Benefits provided to full-time employees that are not provided to temporary or part-time employees

In the U.S., where approximately 96% of our workforce is based, all benefits that are standard for full-time employees are also available to part-time employees who work at least 20 hours per week on a regular basis. Additionally, all part-time employees are eligible for Paid Time Off, which accrues in proportion to hours regularly worked per week.

For more information, see the following:
- 2020 ESG Impact Report: Recruit, Reward, Recognize
- 2020 Total Rewards Fact Sheet

### Training and Education < GRI 404: Training and Education 2016 >

<table>
<thead>
<tr>
<th>404–1</th>
<th>Average hours of training per year per employee</th>
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</thead>
<tbody>
<tr>
<td>Omitted due to unavailability of comprehensive information at this time. Our employees have a wide variety of available training opportunities and other training that is required of them. These training programs are managed by different parts of our organization and tracked through different systems. We are working collaboratively to determine the most appropriate information, including boundary and scope, for a future reporting period.</td>
<td></td>
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<table>
<thead>
<tr>
<th>404–2</th>
<th>Programs for upgrading employee skills and transition assistance programs</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020 ESG Impact Report: Develop, Perform, Lead</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>404–3</th>
<th>Percentage of employees receiving regular performance and career development reviews</th>
</tr>
</thead>
<tbody>
<tr>
<td>Our performance evaluation programs provide for 100% of employees, regardless of gender or role, to receive, at minimum, annual feedback on their performance, alignment with firm values, and progress on their professional goals.</td>
<td></td>
</tr>
</tbody>
</table>

See also:
- 2020 ESG Impact Report: Develop, Perform, Lead

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Data in this report primarily reflects performance and operations during our 2020 fiscal year, which ended March 31, 2020. Unless otherwise noted, references to years or fiscal years are those ending on March 31. Descriptions of our practices, policies, and programs may reflect more current information, where appropriate in the circumstances.
<table>
<thead>
<tr>
<th>GRI STANDARD</th>
<th>DISCLOSURE</th>
<th>LOCATION AND/OR DISCUSSION</th>
</tr>
</thead>
</table>
| Diversity and Equal Opportunity | Diversity of governance bodies and employees | For information relating to our Governing Body's Diversity, see:  
• FY20 Proxy Statement; Corporate Governance and General Information Concerning the Board Of Directors and its Committees, Our Board of Directors (page 3) and Our Commitment to Board Diversity (page 15). Note that the diversity figures presented in our FY20 Proxy Statement include Mr. Peter Clare, who did not stand for re-election.  
• Diversity figures, representing our current Board composition, are presented in our 2020 ESG Impact Report; Corporate Governance.  
For information relating to our Employees' Diversity, see:  
• 2020 ESG Impact Report; Diversity, Equity, Inclusion |
| 405–1 |  | |
| Non-discrimination | Ratio of basic salary and remuneration of women to men | We do not report the specific ratio at this time, as it is Booz Allen confidential information. |
| 405–2 |  | |
| Human Rights Assessment | Employee training on human rights policies or procedures | 100% of our employees are subject to mandatory annual training courses related to policies or procedures concerning aspects of human rights that are relevant to our operations.  
We estimate that the total number of hours in the reporting period devoted to training on human rights policies or procedures concerning aspects of human rights that are relevant to our operations was approximately 49,700 hours.  
Our calculation represents the time required for each employee to complete all mandatory courses related to human rights, and was derived by multiplying the total number of employees by the aggregate estimated time to complete each training course related to human rights-related policies or procedures that is required of all employees. This estimate necessarily underrepresents the total amount of time spent on such training, since it omits mandatory trainings delivered to some, but not all, employees as well as voluntary training relating to human rights matters taken by some or all of our employees. |
| 412–2 |  | |
| Customer Privacy | Substantiated complaints concerning breaches of customer privacy and losses of customer data | We address and resolve all complaints regarding customer privacy and customer data. We do not report total number of complaints as that is confidential information. |
| 418–1 |  | |

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