

# Supply Chain Maturity Model

## A Diagnostic Approach to Improving Your Supply Chain Operations

### About Booz Allen

Booz Allen Hamilton has been at the forefront of strategy and technology consulting for 95 years. Providing a broad range of services in strategy, operations, organization and change, information technology, systems engineering, and program management, Booz Allen is committed to delivering results that endure.

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Supply chain complexity ... increasing customer requirements ... growing cost pressures ... large-scale enterprise-wide transformation ... broad regulatory and acquisition reform ... loss of critical skills and expertise ... emerging technologies.

Managing supply chains has never been more complex. Although all organizations seek to improve their operations, many do not know where to start. The result is often an open portfolio of many initiatives or redundant projects with the right intentions but limited impact. In today's environment, leaders need to be able to diagnose their supply chain operations—identifying capability levels, comparing those capabilities to best practices, and then determining where to invest limited resources to make enduring changes to their operations.

### Booz Allen can help you be ready for what's next

Booz Allen Hamilton, a leading strategy and technology consulting firm, helps supply chain organizations diagnose their operations and determine how their performance and efficiencies compare to best practices from other industry and government organizations. We work with organizations to diagnose their capabilities across a core set of supply chain areas. In collaboration with our clients, we help set priorities to direct more focused improvement activities and create change with confidence—providing the foundation for mission success.

Our consultants help clients take the next step toward a world-class supply chain. We are recognized leaders in creating supply chain and logistics solutions. We partner with our clients to solve their most important and complex problems, making their mission our mission and delivering results that endure. We help our clients address their toughest problems with diagnostics, analytical approaches, and customized tools that we craft specifically to create, analyze, and test strategies and decisions.

### Our services and approach

Booz Allen's supply chain professionals use a structured analytic approach and a suite of diagnostic tools to generate quick results. Most organizations receive the results of their diagnostic assessment within 6 to 8 weeks. Deliverables include:

- Best practice assessment for each supply chain capability
- Major findings by capability area
- Improvement opportunities—mapped against organization priorities and supply chain capability areas
- A full set of supply chain capability-level definitions that define the characteristics of world-class supply chain organizations

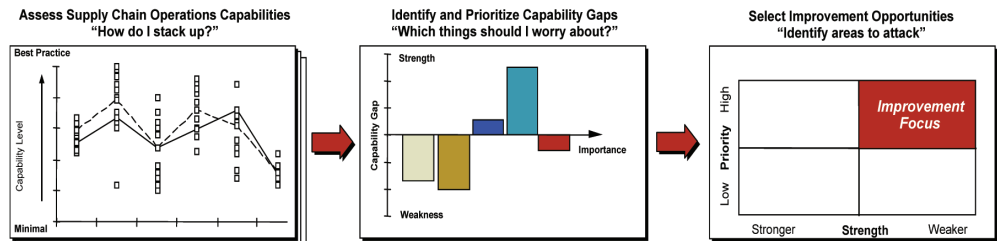
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**Booz | Allen | Hamilton**

delivering results that endure

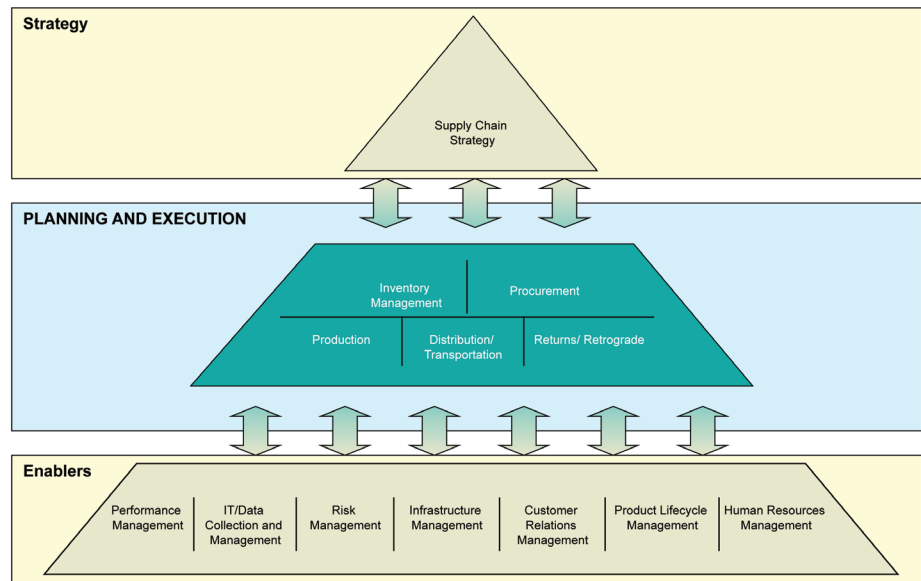
Using these results, we are able to work with you—drawing upon our experience across multiple industries and government agencies and departments—to understand what practices and approaches could positively affect your operations. We provide comprehensive, concrete, and immediately usable recommendations that take into account your unique operational situation. We focus on changing rather than simply identifying performance gaps.

### Illustrative Diagnostic Process



Booz Allen’s comprehensive Supply Chain Maturity Model covers key strategic, operational, and tactical capabilities.

### Capabilities Framework



### Booz Allen experience and expertise

Booz Allen coined the term “Supply Chain Management” in 1982 when we conducted a study of more than 1,500 organizations to assess their strategic approaches to managing materials handling and production. Ever since, our firm has helped organizations improve the way they manage sourcing, manufacturing, supply chains, logistics systems, and inventories. Today, supply chain and logistics remains one of Booz Allen’s core competencies. We routinely work with leading organizations and have captured a comprehensive set of best practices across all supply chain capability areas. This database serves as the basis for our ongoing work with clients in evaluating and benchmarking their capabilities.

Whether you’re managing today’s issues or looking beyond the horizon, count on us to help you be ready for what’s next.