

About Booz Allen

Booz Allen Hamilton is a leading provider of management and technology consulting services to the US government in defense, intelligence, and civil markets, and to major corporations, institutions, and not-for-profit organizations. Booz Allen is headquartered in McLean, Virginia, employs more than 25,000 people, and had revenue of \$5.59 billion for the 12 months ended March 31, 2011. (NYSE: BAH)

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US Environmental Protection Agency (EPA)

Office of Research and Development (ORD)

Professional and Program Management Support Services (PPMSS) Blanket Purchase Agreement (BPA)

The Professional and Program Management Support Services (PPMSS) Blanket Purchase Agreement (BPA) provides EPA with access to consulting services to improve and streamline program management functions in a wide range of business and service areas. Initiated by the EPA Office of Research and Development (ORD), this \$50 million, 5-year vehicle enables Booz Allen Hamilton, a leading strategy and technology consulting firm, to provide a full range of information technology (IT) advisory and assistance services to improve the impact and effectiveness of EPA laboratories, research centers, and offices nationwide.

Booz Allen Can Help You Be Ready for What's Next

To implement organizational optimization and transformation in support of enhanced mission delivery, EPA needs an experienced partner prepared to achieve real and enduring results. Booz Allen is that partner. We understand the critical factors needed to deliver successful program and administrative management. Our experts will accelerate EPA's achievement of tangible results in a variety of areas, including effective and efficient operations and service delivery, implemented reforms, strategic alignment, improved performance scores, and wider stakeholder acceptance. As operations are transformed, EPA will have more resources to devote to scientific research, the protection of human health and the environment, and other vital areas.

PPMSS BPA Statement of Work Areas

- **Policy and Procedures.** Standards and requirements inventory; gap analysis; capital planning and investment control support; standard operating procedures development; and standardized template creation
- **Information Management (IM)/IT Planning.** Scenario and impact analysis and planning; near- and long-term technology forecasting; facilitation of visioning and strategy sessions; implementation plan development; and market research
- **Investment Planning, Analysis, and Portfolio Management.** Business case development for new investments; phased adoption path to portfolio management; and analysis of current IM/IT investments

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delivering results that endure

- **Enterprise Architecture (EA).** Program strategy and planning; transition support; and development and maintenance
- **System Definition and Functional Requirements.** Stakeholder identification and community analysis; operations analysis—define scope of activities; and systems analysis—map data and applications to business functions
- **Technology Assessment.** Technology identification and evaluation; and linkage of results to requirements and system definition
- **Independent Verification and Validation (IV&V).** IV&V of system against requirements; IV&V of software design or implementation; and artifact testing, test plan creation, and results evaluation
- **IM/IT Security.** Security assessments; security program and policy design; and security deployment planning and support
- **IM/IT Program Management.** Critical success factor determination; PM capability assessment; structure of design to meet performance needs; identification of people, processes, and tools to build programs; and launch and transition planning
- **Business Transformation and Organizational Change.** Planning, definition, design, and implementation of service delivery solutions; and optimization based on a complete life-cycle framework
- **Customer Relationship Management (CRM).** CRM development; and customer experience, customer channel strategy, customer technology, and performance management
- **Communication Support.** Target audience definition; and analysis, design, development, implementation, and evaluation of communication strategies
- **Business Process Support.** Assessment of current state—baselining; future state envisioning—concept of operations, gap analysis; and future state design—reengineering, model development
- **Organizational Development and Human Capital Development.** Competency assessment and solution and; detailed implementation strategies
- **Benchmarking and Business Practice Research and Analysis.** Identification of mission, goals, and objectives; and documentation and creation of action plan
- **Acquisition Support.** Pre-solicitation support; solicitation support; selection source and award; and post-award support
- **Internal Controls, Capability Assessment, and Improvement Support.** Establishment of program governance; current state evaluation; documentation of process and controls; gap identification and remediation; and implementation of control gap solutions
- **Training.** Needs assessment; training program design; program development; training implementation; and feedback incorporation
- **Quality Assurance.** Documentation review; review, validation, and evaluation of environmental information; and certification preparation and review

Whether you're managing today's issues or looking beyond the horizon, count on us to help you be ready for what's next.