



Health Preparedness for Individuals With Disabilities and Special Health Conditions

About Booz Allen

Booz Allen Hamilton has been at the forefront of management consulting for businesses and governments for more than 90 years. Providing consulting services in strategy, operations, organization and change, and information technology, Booz Allen is the one firm that helps clients solve their toughest problems, working by their side to help them achieve their missions. Booz Allen is committed to delivering results that endure.

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There are more than 54 million people in the United States living with a disability. For those with physical, medical, sensory, or cognitive disabilities, emergency situations—such as fires, floods, hurricanes, and acts of terrorism—present significant challenges. Those same challenges exist for elderly, special needs, and at-risk individuals who would not be able to cope without assistance in the event of a disaster. This overall population represents a significant and growing segment of society because of longer life expectancies, technology advances, and medical breakthroughs.

People with disabilities are five times more likely to perish in a natural disaster,¹ yet most current and emerging emergency plans and policies do not adequately consider the members of this population. The September 11, 2001, terrorist attacks and the 2005 hurricanes highlighted the inability of emergency response systems to meet the needs of persons with disabilities or other special health needs. These disasters presented a stark reality for policy makers, revealing that conditions of uncertainty affect this population group disproportionately and demonstrating the need for preparedness systems that address its unique requirements. Effective planning demands coordination among all levels of government, private volunteer organizations, and the commercial industry.

¹ National Organization on Disability, Harris Poll, 2005.

Booz Allen Understands Health Preparedness, Response and Recovery, and Disability

Booz Allen Hamilton, a global strategy and technology consulting firm, possesses comprehensive intellectual capital relevant to our clients' preparedness needs. We have an established reputation as an industry leader in health and emergency preparedness, and we tailor services to clients' individual requirements. Federal, tribal, state, local, private, and public organizations can benefit from our services because we are experienced, trained, and prepared to deliver our proven methodologies to support every disaster preparedness discipline; i.e., all hazards.

Booz Allen's health preparedness professionals have functional capabilities in global health; strategic communications and outreach; IT; organizational change management; science and technology; global security; and modeling, simulation, and analysis. Our subject matter experts have extensive experience with the Americans with Disabilities Act, Section 508 compliance, federal emergency programs for special needs, and federal legislation related to health, preparedness, and people with disabilities. Booz Allen has created enduring solutions to our health clients' most pressing problems through healthcare studies and analysis, emergency and evacuation planning, medical intelligence, health surveillance, medical planning and programming, capabilities-based planning,



exercise support, operational-level support, and program integration and development.

Services and Approach

Our ability to provide diverse and complementary service offerings ensures clients can address the health and emergency preparedness needs of people with disabilities, those who are at risk, and those with special health conditions. Our service offerings include the following:

- **Scenario Development:** Determine populations at risk, outline planning factors, perform situational assessment, and generate a casualty workload
- **Requirements Planning:** Calculate staffing, equipment, and interagency and community-based resource requirements
- **Capabilities Requirements:** Assess shortfalls and gaps in existing plans, identify excess resources, and determine resource efficiencies through “as is-to be” analysis
- **Assessment:** Identify and document risks and needs for inclusion in an organization’s policies, programs, doctrine, and budget
- **Communications Planning and Implementation:** Develop and implement organizational communi-

cations strategies to engage, influence, and inspire both internal and external stakeholders

- **Stakeholder Analysis:** Understand stakeholders’ needs and concerns and develop approaches to proactively inform, involve, and inspire stakeholders to build ownership
- **Outreach:** Reach a broad set of targeted stakeholders through grassroots efforts, education and awareness, and cutting-edge virtual collaboration channels
- **Evaluation:** Provide recommendations through direct observation and sound analysis of exercises and response events

We use a variety of contract vehicles that facilitate federal agencies’ ability to engage Booz Allen. Those vehicles include Strategic Service Sourcing (S³), Survivability/Vulnerability Information Analysis Center (SURVIAC)/Information Assurance Technology Analysis Center (IATAC), Eagle, and the DHS Management Support Services Blanket Purchase Agreement (BPA). We also provide grant-writing support to federal grant opportunities that encourage public-private partnerships in health and emergency preparedness.

Representative Client Engagements

Booz Allen is providing health and emergency preparedness support to several public sector clients, including the Department of Health and Human Services, DHS, and DoD. We provide similar services to the commercial sector and several nonprofit clients, including the American Red Cross, American Heart Association, and American Cancer Society.

Booz Allen has also provided Section 508 compliance service offerings to federal agencies that require training and technical implementation, including the IRS and Department of the Navy, through training, procedure and tool testing, user manual development, anti-terrorism evaluations and recommendations, and Section 508 best practices. Through our work with the Military Health System, we provide post-deployment services to disabled veterans, those wounded in active military duty, and civilian personnel with various health conditions.